

City of Shallowater

Where Texas Pride Runs Deep



COVID-19 Food Truck/Trailer Guidance

Please adhere to the following guidelines to assist in minimizing risk to citizens and food truck/trailer employees:

Permits

- Food trucks and/or trailers are required to obtain a permit through Shallowater City Hall to operate inside the city limits of Shallowater.

Gathering(s)

- The Governor of Texas, the Lubbock County Judge, and the Mayor of Shallowater have issued disaster declarations and/or executive orders limiting any gathering to **members of the same household only**. For essential services such as providing food, we must do everything possible to avoid creating an environment that promotes or causes any type of gathering.
- Activities outside of ordering and picking up food such as live music or other entertainment should be avoided to keep from creating an atmosphere where people may gather.

Time, Distance, Shielding

- Less time spent near or with others helps minimize the chances of contracting the Corona virus.
- Physical separation of at least 6 feet minimizes individual's chances of contracting the Corona virus.



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Time, Distance, Shielding Continued

- A barrier (shield) between customer and food server provides a form of protection for both parties when unable to maintain a safe distance of physical separation.

Actions

- Having customers call in orders minimizes the amount of time individuals are closer than 6 feet to each other.
- If possible, have customers pay for their order over the phone. This reduces the need to exchange items, as well as limits the interaction time between customer and employee.
- Use physical distancing by remaining 6 feet or more apart at all times possible.
- Have customers stay in their vehicle while waiting on an order.
- Only allow one order at a time to be picked up at the food truck/trailer. Allow the customer time to return to their vehicle before calling the next customer.
- If having the customer pick up their order at the window, place order outside of window and close window before customer retrieves order. This puts a shield between the customer and employee when distancing is not possible.
- Deliver order to the customer's vehicle if possible.
- Wear face covering when interacting with customers.
- Thoroughly wash hands after every customer interaction.

